

This is an important notice. Please have it translated.  
 Este é um aviso importante. Quiera mandá-lo traduzir.  
 Este es un aviso importante. Sirvase mandarlo traducir.  
 Avis important. Veuillez traduire immédiatement.

Questa è un'informazione importante. Si prega di tradurla.  
 ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG XIN VUI LÒNG  
 CHO DỊCH LẠI THÔNG CÁO ẤY  
 Это очень важное сообщение. Пожалуйста, попросите чтобы  
 вам его перевели.



# City of Providence

The City of Providence is pleased to introduce you to the Providence Community Electricity Program, our city's electricity supply program. The Program aims to help our community members manage electricity costs, increase renewable energy use, and reduce carbon pollution. Providence City Council approved this program in July 2020.

**You received this letter because your electricity account is scheduled for automatic enrollment in Providence's program starting March 2025. The deadline to take action before enrollment is March 13, 2025.** Your participation in Providence's program is voluntary and this letter explains your options.

## YOUR OPTIONS

- 1 **Automatically enroll in Providence Standard** - To enroll in Providence Standard, no action is needed.
- 2 **Choose to enroll in another Providence product** - To choose another Providence product, call our program's electricity supplier, NextEra Energy Services Rhode Island, LLC, at (888) 387-1084, or submit a request at [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov).
- 3 **Choose to continue with Rhode Island Energy's supply, called Last Resort Service** - To remain with Last Resort Service for your electricity supply, you must opt out. To opt out before being automatically enrolled, you must take one of the following actions on or before **March 13, 2025**:

Postmark and mail the enclosed opt-out card      or      call Providence's supplier, NextEra Energy Services Rhode Island, LLC at (888) 387-1084      or      submit the opt-out form at [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov)

## ELECTRICITY SUPPLY PRODUCT SUMMARY

	Rhode Island Energy Last Resort Service (if you opt out)	Providence Basic	Providence Standard (automatic)	Providence 50	Providence 100
<b>Residential Price</b>	16.387 ¢/kWh	16.044 ¢/kWh	16.287 ¢/kWh	16.899 ¢/kWh	19.327 ¢/kWh
<b>Voluntary Renewable Energy</b>	None	None	Adds 5% voluntary renewable energy (RI New RECs)	Adds voluntary renewable energy (RI New RECs) to total 50%	Adds voluntary renewable energy (RI New RECs) to total 100%
<b>Duration</b>	October 2024 through May 2025	November 2024 through May 2025	November 2024 through May 2025	November 2024 through May 2025	November 2024 through May 2025

The Last Resort Service Rate above is the most current rate proposed by RI Energy and pending approval by the Public Utility Commission: <https://ripuc.ri.gov/utility-information/electric/national-grid-last-resort-service>. The Program cannot guarantee savings beyond the current term of Last Resort Service, as stated in the table above, because future Last Resort Service rates are unknown.

## ELECTRICITY SUPPLY PRODUCT DETAIL

- Program prices apply to service beginning and ending on the days of the month that your meter is read.
- Program prices include a fee of \$0.001 per kilowatt-hour (kWh) for the City’s aggregation consultant. Any applicable taxes will be added to your bill by Rhode Island Energy.
- At the end of the pricing term, you will be automatically renewed in your current product which may have a new price and a different percentage of voluntary renewable energy as negotiated by the City. Pricing is expected to change every six to twelve months for Residential customers. The City will announce price changes at least 30 days before any such price change takes effect. Product details will always be available at the city’s website for the Program: [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov).
- You may leave the Program at any time by contacting Providence’s Supplier at (888) 387-1084 or by visiting the Program website at [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov).
- Rhode Island requires all electricity supply products to include a minimum amount of renewable energy, known as the Renewable Energy Standard (RES). Some Providence Program products contain voluntary renewable energy that exceeds the RES, as shown below:

Year 2025	RES	Rhode Island Energy Last Resort Service (if you opt out)	Providence Basic	Providence Standard (automatic)	Providence 50	Providence 100
<b>Mandated</b>	34%	34%	34%	34%	34%	34%
<b>Voluntary</b>	0%	0%	0%	5%	16%	66%
<b>Total</b>	<b>34%</b>	<b>34%</b>	<b>34%</b>	<b>39%</b>	<b>50%</b>	<b>100%</b>

Generation sources that qualify for the RES are known as RI New and must be built after 1997 and be located within, or delivered to, New England (2% may come from sources built prior to 1997, called RI Existing). The Barrington Program sources all voluntary renewable energy, above the RES, from sources that qualify as RI New, come from solar, wind, anaerobic digestion, and low-impact hydro, and are located only within New England.

## PROVIDENCE PROGRAM DETAIL

- Providence Program website: [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov). The Program is served by NextEra Energy Services Rhode Island, LLC, PUC license number: D-96-6(M3), (888) 387-1084.
- There are two parts to your Rhode Island Energy electricity bill, (1) Delivery Services and (2) Supply Services. If you participate in Providence's program:
  - Rhode Island Energy will continue to provide all Delivery Services, including responding to power outages. You will continue to receive your electricity bill from Rhode Island Energy.
  - The Supply Services portion of the Rhode Island Energy bill will change to reflect your participation in Providence's program.
  - Customers in the Low-Income Rate Class (A60) will continue to receive their current percentage discount on the entire electricity bill.
  - Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.
  - Customers that receive solar electricity benefits from net metering credits and/or Renewable Energy Growth Program payments will continue to receive those benefits.
  - You may leave the Program or switch to a different program option at any time, without penalty.
- If you have questions about the Delivery Services portion of your bill or about Last Resort Service supply, contact Rhode Island Energy at (855) 743-1101, or visit [RIEnergy.com](http://RIEnergy.com).
- If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must notify Providence's Supplier as outlined in the third option above. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

## CUSTOMER SUPPORT

For more information or customer support, please visit [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov), or call (888) 387-1084.