

This is an important notice. Please have it translated.  
 Este é um aviso importante. Quiera mandá-lo traduzir.  
 Este es un aviso importante. Sirvase mandarlo traducir.  
 Avis important. Veuillez traduire immédiatement.

Questa è un'informazione importante. Si prega di tradurla.  
 ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG XIN VUI  
 LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY  
 Это очень важное сообщение. Пожалуйста, попросите чтобы  
 вам его перевели.



# City of Providence

The City of Providence is pleased to introduce you to Providence Community Electricity Program, our City's electricity supply program. The Program aims to help our community members manage electricity costs, increase renewable energy use and reduce carbon pollution. Providence City Council approved this Program in July 2020.

**You received this letter because your electricity account is scheduled for automatic enrollment in the City's Program starting December 2023. The deadline to take action before enrollment is November 6, 2023.** Your participation in Providence's program is voluntary and this letter explains your options.

## YOUR OPTIONS

- 1 **Automatically enroll in Providence Standard** - To enroll in Providence Standard, no action is needed.
- 2 **Choose to enroll in another Providence product** - To choose another Providence product, call our Program's electricity supplier, NextEra Energy Services Rhode Island, LLC, at (888) 387-1084, or submit a request at [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov).
- 3 **Choose to continue with Rhode Island Energy's supply, called Last Resort Service** - To remain with Last Resort Service for your electricity supply, you must opt out. To opt out before being automatically enrolled you must take one of the following actions on or before **November 6, 2023**:

Postmark and mail the enclosed opt-out card    *or*    call Providence's Supplier, NextEra Energy Services Rhode Island, LLC at (888) 387-1084    *or*    submit the opt-out form at [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov)

## ELECTRICITY SUPPLY PRODUCT SUMMARY

	Rhode Island Energy Last Resort Service (if you opt out)	Providence Basic	Providence Standard (automatic)	Providence 50	Providence 100
<b>Commercial Price</b>	17.123 ¢/kWh	17.010 ¢/kWh	17.221¢/kWh	18.057 ¢/kWh	20.263 ¢/kWh
	Oct'23 to Mar'24	Nov'23 to May'24	Nov'23 to May'24	Nov'23 to May'24	Nov'23 to May'24
<b>Industrial Price</b>	18.261 ¢/kWh	16.982 ¢/kWh	17.184 ¢/kWh	17.969 ¢/kWh	20.081 ¢/kWh
	Dec'23	Nov'23 to Feb'24	Nov'23 to Feb'24	Nov'23 to Feb'24	Nov'23 to Feb'24
<b>Voluntary Renewable Energy</b>	None	None	Adds 5% voluntary renewable energy (RI New RECs)	Adds voluntary renewable energy (RI New RECs) to total 50%	Adds voluntary renewable energy (RI New RECs) to total 100%

The Last Resort Service Rates above reflect the rates filed by Rhode Island Energy in RI PUC Commission Docket 23-01-EL on July 25, 2023, and include components that may be adjusted by Rhode Island Energy. The Program cannot guarantee savings beyond the current term of Last Resort Service, as stated in the table above, because future Last Resort Service rates are unknown.

## ELECTRICITY SUPPLY PRODUCT DETAIL

- Program prices apply to service beginning and ending on the days of the month that your meter is read.
- Program prices include a fee of \$0.001 per kilowatt hour (kWh) for the City’s aggregation consultant. Any applicable taxes will be added by Rhode Island Energy to your bill.
- At the end of the pricing term, you will be automatically renewed in your current product which may have a new price and a different percentage of voluntary renewable energy as negotiated by the City. Pricing is expected to change every six to twelve months for Commercial customers and every three months for Industrial customers. The City will announce price changes at least 30 days before any such price change takes effect. Product details will always be available at the City’s website for the Program: [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov).
- You may leave the Program at any time by contacting Providence's Supplier at (888) 387-1084 or by visiting the Program website at [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov).
- Rhode Island requires all electricity supply products to include a minimum amount of renewable energy, known as the Renewable Energy Standard (RES). Some Providence Program products contain voluntary renewable energy that exceeds the RES, as shown below:

Year 2024	RES	Rhode Island Energy Last Resort Service (if you opt out)	Providence Basic	Providence Standard (automatic)	Providence 50	Providence 100
<b>Mandated</b>	28%	28%	28%	28%	28%	28%
<b>Voluntary</b>	0%	0%	0%	5%	22%	72%
<b>Total</b>	28%	28%	28%	33%	50%	100%

Generation sources that qualify for the RES are known as RI New and must be built after 1997 and be located within or delivered to New England (2% may come from sources built prior to 1997, called RI Existing). The Providence Program sources all voluntary renewable energy, above the RES, from sources that qualify as RI New, come from solar, wind, anaerobic digestion, and low-impact hydro, and are located only within New England.

## PROVIDENCE PROGRAM DETAIL

- Providence Program website: [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov). The Program is served by NextEra Energy Services Rhode Island, LLC, PUC license number: D-96-6(M3), (888) 387-1084.
- There are two parts to your Rhode Island Energy electricity bill, (1) Delivery Services and (2) Supply Services. If you participate in Providence's Program:
  - o Rhode Island Energy will continue to provide all Delivery Services, which includes responding to power outages. You will continue to receive your electricity bill from Rhode Island Energy.
  - o The Supply Services portion of the Rhode Island Energy bill will change to reflect your participation in Providence's Program.
  - o Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.
  - o Customers that receive solar electricity benefits from net metering credits and/or Renewable Energy Growth program payments will continue to receive those benefits.
  - o You may leave the Program or switch to a different program option at any time, without penalty.
- If you have questions about the Delivery Services portion of your bill or about Last Resort Service supply, contact Rhode Island Energy at (855) 743-1101, or by visiting [RIEnergy.com](http://RIEnergy.com)
- If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must notify Providence's Supplier as outlined in Option 3 above. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

## CUSTOMER SUPPORT

For more information please visit [Electricity.ProvidenceRI.gov](http://Electricity.ProvidenceRI.gov), call (888) 387-1084, or scan the QR code on this letter.

