

# Providence Community Electricity Sample Bill



**John Smith**  
 123 Beach St  
 Providence RI 123456

BILLING PERIOD  
 May 2, 2023 to May 31, 2023

ACCOUNT NUMBER **1234567890** PLEASE PAY BY **Jun 25, 2023** AMOUNT DUE **\$ 102.04**

### Customer Name Key

#### Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone: Rhode Island  
 Acct No: 1234567890 Cycle: 2, SMIT

#### Electric Usage History

Month	kWh	Month	kWh
Jun 22	558	Jan 23	519
Jul 22	635	Feb 23	618
Aug 22	992	Mar 23	480
Sep 22	1096	Apr 23	468
Oct 22	693	May 23	391
Nov 22	461	Jun 23	395
Dec 22	513		

#### Right To Dispute Your Bill And To An Impartial Hearing

If you believe your bill is inaccurate or for any reason payment may be withheld, you should first contact our Customer Service Department at 1-855-RIE-1101. If a mutually satisfactory settlement of this matter cannot be made, you have the right to submit this matter to: Reviewing Officer, Division of Public Utilities and Carriers, 89 Jefferson Blvd., Warwick, Rhode Island 02888 Telephone: 401-780-9700. Rhode Island Energy will not disconnect your service pending proceedings before a reviewing officer appointed by the Public Utilities Administrator.

#### LIHEAP Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than \$10 per year for each electric or natural gas service account.

#### Explanation of Billing Terms Available

If you would like an explanation of any of the terms used on your bill, you may find them on our web site at RIEnergy.com or you may call us at 1-855-RIE-1101.

### DETAIL OF CURRENT CHARGES

#### Delivery Services

Service Period	No. of days	Current Reading	Previous Reading	Total Usage
May 2 - May 31	29	2321 Actual	1926 Actual	395 kWh

METER NUMBER 5555555 NEXT SCHEDULED READ DATE ON OR ABOUT Jun 30

RATE Basic Residential Rate A-16

Customer Charge		12.00
LIHEAP Enhancement Charge		0.79
Distribution Energy Chg	0.06831 x 395 kWh	26.98
Energy Efficiency Prgms	0.00986 x 395 kWh	3.90
Renewable Egy Dist Chg	0.00714 x 395 kWh	2.82
Transmission Charge	0.03342 x 395 kWh	13.20
Transition Charge	0.00021 x 395 kWh	0.08
RE Growth Program		1.58

**Total Delivery Services \$ 61.35**

#### Supply Services

SUPPLIER CITY OF PROVIDENCE C/O NEXTERA  
 601 TRAVIS STREET  
 SUITE 1400  
 HOUSTON, TX 77002

PHONE 123-456-7789 ACCOUNT NO 1234567890

Electricity Supply	0.09361 x 395 kWh	36.98
Gross Earnings Tax	0.04166667 x 36.98	1.54

**Total Supply Services \$ 38.52**

Supplier for Providence Community Electricity

Rate of Providence product you are enrolled in

#### Right To Electric Service:

**During Serious Illness:** If you or anyone presently and normally living in your home is seriously ill, we will not discontinue your electric service during such illness providing you: have a registered physician certify in writing to us that such illness exists, the nature and duration of the illness and you make satisfactory arrangements to pay your bill. This certification must be received within seven (7) days from the date that your physician initially contacts our Credit Department at 1-855-RIE-1104.

**You have a child under twenty four months and a financial hardship:** If you or anyone presently and normally living in your home has a child under twenty four months old we will not terminate your electric service, provided you also have a financial hardship. Please call our Credit Department at 1-855-RIE-1104 immediately if this applies to you.

#### Notice About Electronic Check Conversion

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

#### Termination of Service to Elderly or Handicapped Persons

If all residents in your household are 62 years of age or older or if any resident in your household is handicapped, the Company will not terminate your service for failure to pay the past due bill without written approval from the Division of Public Utilities. If you cannot pay your bill all at once, you may be able to work out a payment plan with the Company. The Elderly or Handicapped Forms that must be filled out are available at the Company. The Form also enables you to participate in "Third Party Notification". If you have any questions or want further information, call the Credit Department at 1-855-RIE-1104.